

Hosting

Need dedicated facility to house data and systems.

As your business grows your IT systems and their complexity also expands. Before you know it, your premises no longer have the people or the space to cater for its needs. Many organisations are only too aware that they have a shortage of, or limited space for, secure applications and data storage within their own facilities, but also that the costs of building or acquiring a room/space with all the necessary elements are too high. It's a real dilemma. Even if your premises has the space - if the on-site environmental conditions are not right, or the room lacks security, fire suppression, power, air conditioning - then your business does not have a truly safe or suitable facility.

Add a shortage of specialist in-house staff to manage your systems, and the overheads involved in finding a solution accumulate even further. And what about the costs in the event of a disaster on your own site? Without a secure, dedicated DR/BCP facility, systems and data necessary to your business survival could be lost.

Impact of failure to Act

Housing sensitive IT systems and storing data in an office environment which is not secure and not fit-for-purpose puts users and their data at risk.

- Fire hazard due to the risk of overheating.
- Threats to data security through relatively easy

access to systems and insecure backup tape storage.

- Loss of availability of data and systems due to ineffective management of the systems, which in turn leads to customer/user dissatisfaction.
- No contingency in the event of a major disaster could result in severe damage to the business and loss of revenue.

Business Requirement

There is a solution which addresses all the issues – an offsite location for your IT systems. Secure, protected, and yet surprisingly cost-effective, this facility should be able to offer:

- Secure location with best practice environmental conditions and a controlled environment.
- System availability through the use of skilled, highly trained resources to proactively ensure systems are always operational.
- A safe contingency site in the event of a disaster.
- Reduced cost of ownership.

The Capita Hosting Solution

No matter what your business size, or where you're based in the UK, Capita Managed IT Solutions can provide a secure, purpose-built

Data Centre near you. We have dedicated Centres at locations throughout the UK: England (London and Northeast), Scotland (Edinburgh), and Northern Ireland (Newtownabbey and Whiteabbey). Each features options to suit your business at very competitive rates.

- Shared space in existing rack or complete rack space.
- Monitored and manned perimeter security, with access control systems to building and data centre, and restricted access to data centre.
- N+1 Uninterrupted power supply, standby power generator, N+1 cooling solution (aircon).
- Onsite and two offsite fireproof safes for media storage.
- Excellent resource capability and coverage throughout the UK. Remote access solutions for office and home working.

Capita has a proven track record, currently providing DR/BCP capability as a second site for customers who house duplicate equipment in our Data Centres.

"A secure and highly available Data centre is critical to the ongoing provision of high service levels to our clients. Capita provide us with exactly that. The addition of onsite skilled technical resource familiar with the specific systems and service requirements removes additional risk and adds to the availability of the service. 24hr service adds to the flexibility for maintenance and changes to critical systems, minimizing impact to the end user".

Public Sector Customer, GB.

Benefits of the Capita Hosting Solution

Capita makes it easy for any business to take advantage of this solution, secure in the knowledge that their systems and data are safe. As a trusted, expert service provider, Capita offers a flexible, highly cost-effective facility that has all the vital environmental and security elements.

- Locations throughout the UK so that you can be facilitated anywhere.
- Secure data centres, each with a monitored and resilient environment so your data is protected.
- A skilled team working in a purpose-built facility at a fraction of what it would cost you to have the same resources in-house.
- Reduced cost of ownership.
- Easy access to technical support, due to our high availability service levels.
- Damage greatly reduced in the event of a disaster, which means loss of earnings is minimised and user satisfaction is protected.

