

Asset Management

Gaining a fuller understanding of your technology assets.



No doubt your organisation has been investing in technology over many years, with these investments often very significant. So it's vital to know what your assets are and where your investment stands in real terms. And, looking to the future - the best ways of ensuring that further investments in upgrades or new technology are not only well-judged but complement your existing assets and your strategic aims. So there are related issues surrounding:

- Procurement. Especially if it has to encompass technical or organisational needs. You must know what already exists within your company to ensure the right investment takes place.
- Standards and compliance. These legal requirements must be met, whether set by government, industry, or other bodies. ITIL is driving a greater maturity within IT markets, through practices such as Configuration Management, Config Items (CIs).
- Changes. When your organisation needs to upgrade hardware or buy more software licences, you must know what you have as a baseline.

Impact of failure to act

Fail to act and you will not realise the full value of your existing investments and to compound the problem, could well make poor and costly investment judgements in the future. The consequences include:

- Failure to maximise return on investment by underutilising ICT environment.
- Unnecessary costs, by investing in new technologies which already exist within the business.
- Operations negatively affected due to poor management of assets, with direct impacts on your service provision.

- Project delays and lack of business resources due to incorrect knowledge of your existing resources and infrastructure.

Business Requirements

Organisations need to know exactly what capital investments have been made, where the equipment is and how its being utilised. Only in this way can you ensure proper cost control, by seeing to it that unnecessary procurements are eliminated. And should upgrades be on the agenda, all the reliable, trusted information you need is readily available to assure that change and development programmes are efficient and effective.

The Capita Remote Management Solution

Delegate this crucial function to the specialists at Capita Managed IT Solutions and we will deliver all the business requirements through our comprehensive, multi-faceted service. The elements:

- Search, Find and Store – We deploy a wide range of asset management tools to ensure all equipment connected to your network can be identified and tracked.
- Manage – Capita consultants can then use this information to advise you on policy and procedure, together with all the latest ITIL best practices. With our guidance you can assure your future investments are well-managed and that they support your business needs.
- Consolidate – We bring together all your asset information into a centralised configuration management database (CMDB) for easy access.
- Change – We set up Change Management Procedures to ensure that once baselined, the CMDB is kept up-to-date and, therefore of value to the organisation.

Benefits of the Capita Asset Management Solution

- Knowledge is power. When you know what you have, it's the first step towards getting the best possible return on past and future ICT investments.
- Gain a clear return on investment analysis on ICT capital investments.
- Cut costs through strategic and tactical procurements based on real information rather than "guesstimates", so that only the equipment or software that is really necessary is procured.
- Achieve compliance through being able to clearly identify any equipment or data source within your organisation.
- Reduce time and effort spent by your staff trying to ascertain equipment, versions, specification and locations, leading to better resource utilisation and associated costs.

"We have a large number of disparate sites across Scotland and found managing our ICT assets very time consuming and complicated. Since Capita has delivered our ICT service we have found not only a clear record of our assets is maintained, it is also updated to accommodate changes and as part of our annual refresh strategy. We can now clearly manage these assets and make sure we maximise their utilisation".

Public Sector Customer, Scotland

